

## Warranty Policy and Procedures

### **FORWARD**

**Thank you very much for purchasing the BC2700 Bulldog Crusher. We believe that it will serve you without fail. Please read the Operators Manual carefully before use. With proper handling and maintenance, the Bulldog Crusher will provide excellent service over an extended period of time.**

### **REGISTRATION**

**Each machine supplied by BULLDOG CRUSHER USA, LLC is accompanied by a registration card. The card must be completed and returned to: Warranty Manager at Block and Tackle Ltd.**

*\* Failure to register your machine may invalidate the manufacturer's warranty. \**

### **LIABILITY**

**The warranty period begins when the product is delivered and commissioned. Only genuine parts may be used to carry out repairs. Failure to use only genuine parts may invalidate the Manufacturer's Warranty. BULLDOG CRUSHER USA, LLC will not be held responsible if:**

- (i) The machine has been used to perform tasks that demand more than it's design and strength limitations, or**
- (ii) The machine has undergone modifications not approved by BULLDOG CRUSHER USA, LLC, or**
- (iii) Conditions of use have been abnormal, or**
- (iv) Normal maintenance, with regard to requirements as set out and detailed by the manufacturer, has not been adhered to.**

**BULLDOG CRUSHER USA, LLC will not pay for normal maintenance or servicing nor any materials used to carry out routine servicing.**

**The warranty liability of BULLDOG CRUSHER USA, LLC is limited to diagnosis, repair or replacement of the defective part and actuating the repair. Depending on the product terms and conditions, this will be free of charge.**

**BULLDOG CRUSHER USA, LLC shall be under no liability to the customer for any indirect loss and/or expense (including loss of profit) suffered by the customer arising out of a breach by BULLDOG CRUSHER USA, LLC of this contract.**

## **WARRANTY**

**BULLDOG CRUSHER USA, LLC reserves the right to carry out inspections from time to time in relation to any reimbursed or outstanding warranty claims in order to determine that all relevant details and information are correct.**

## **SERVICE AND WARRANTY TRAINING**

**Service and warranty training for service fitters can be requested in writing. Initial training is to be carried out at an appropriate BULLDOG CRUSHER USA, LLC workshop. Once this initial training has been conducted, you are responsible for continuing further training as required by your own service center or network.**

## **SERVICE BULLETINS**

**BULLDOG CRUSHER USA, LLC may, from time to time, issue service bulletins to keep you up to date with any improvements or changes that might take place on the complete assembly or components parts.**